

NEWSLETTER

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Train the Trainer Recap

Thirty attendees representing fifteen Agencies attended this year's "Train the Trainer" sessions held on January 24th/25th and February 5th/ 6th at the First Canadian Title office in Oakville. We were pleased to have had the following agencies take part:

AIC CGC MCA

AllianceOne Common MJR

CBCC CollectCom NCN

CBCL CollectCorp NCO

CBV D&A PIC



Each attendee brought with them differing levels of experience of the CollectLink software but each came away with the ability to maximize its functionality and train others to do the same within their organizations.



The free sessions were comprised of six comprehensive modules from file processing to reporting. Each attendee was tested to ensure their accreditation and provided with a Certificate of Achievement signed by DRN's CEO and President.

The training sessions were so well received that a Legal "Train the Trainer" session will soon commence with each law firm currently using CollectLink. The Legal "Train the Trainer" sessions have been scheduled to take place May 20th through 23rd.

With over 5000 users on CollectLink and growing we may need to consider another group of sessions next year to accommodate the tremendous growth experienced with this product.